



WELCOME TO BANK OF PONTIAC!

Bank of Pontiac has made every effort to transfer your online banking, bill pay and e-statement information from Farmers-Merchants Bank. However, it is possible that information did not transfer as expected. As an online banking customer, we encourage you to access Bank of Pontiac's Online Banking any time **after 8:00am on Monday, January 29, 2024**. In most cases, your existing username for Farmers-Merchants Bank's Online Banking will remain the same for Bank of Pontiac's Online Banking. However, if your username contains special characters that are not permitted, the characters will be removed (*only the following special characters are valid: + _ % @ ! \$ * ~*). If your username could not be transferred, a representative from Bank of Pontiac will contact you and provide you with your new username. Your initial password will be the last four digits of your Social Security Number and you will be prompted to change the initial password when you first log in.

If your online banking was not able to be transferred, please use Bank of Pontiac's self-enrollment feature found in our banking app or at www.bankofpontiac.com. You may also choose to enroll in Bill Pay and e-Statements, if you wish.

If you have any trouble, please contact your local branch or call Bank of Pontiac toll-free at 855-844-6151. Customer Service Representatives will be available and happy to help you. We appreciate your patience and understanding during this time of transition. Thank you for your business and we look forward to serving you in the future!

